# Thank-you calling script

*From Susan Graham Walker with permission to use.*

Hi,

This is [*your name*] from [*your community of faith name*].

How are you doing? [*short personal message: hope you are managing, congrats on your new grandchild (or other news), etc.*]

At [*name of community of faith*] we are taking this opportunity to call each person who made a financial contribution in 20xx.

My message is quite simple: THANK YOU.

* [Highlight a ministry or two that might be of interest to the person based on what you know of them. Provide callers with a full list of examples from each ministry area.
* Wasn’t the Christmas pageant wonderful this year?
* Despite the pandemic we were able to shift our program and continue feeding people in the neighbourhood.
* Etc.]

Your generosity helped us make a difference. Thank you.

[This might lead to other conversation. If something is said that should be shared with the ministry team or lay leadership, please ask for permission to share or pass it along: concerns, compliments, suggestions, interests.]

Again, thank-you for all the ways you help us [*your tag line or mission—e.g., “live with Spirit on the corner”*].