



Next step: Download our app for full policy benefits

Thanks for purchasing a cyber policy from CFC. To get the full benefits of your cover, make sure you [download our free cyber incident response mobile app today.](#)

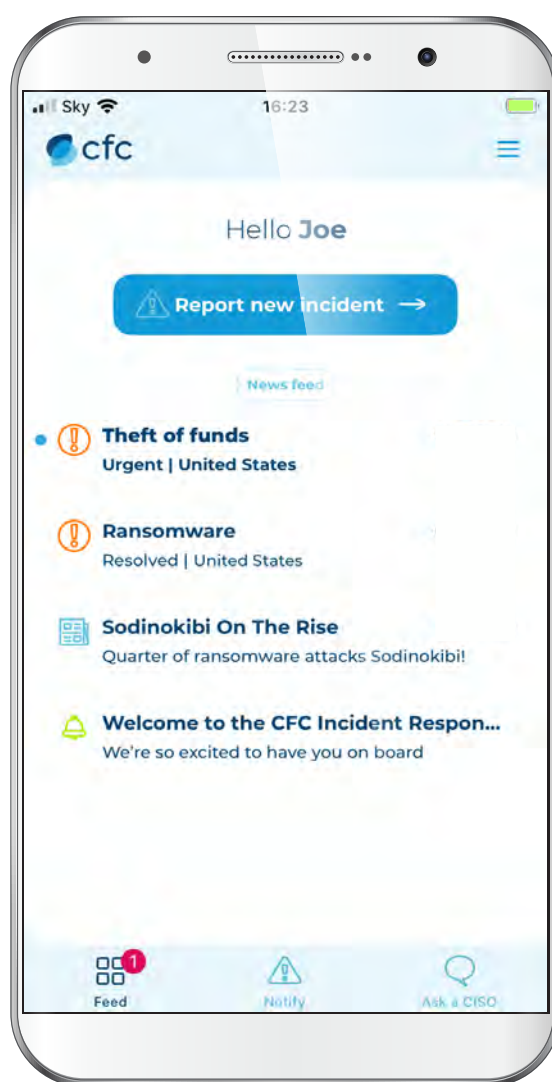
A vital part of your policy

- 1 Get real-time threat intel**
on the most critical cybersecurity risks and vulnerabilities facing your business, delivered directly to your phone
- 2 Receive expert advice**
through 'Ask the Expert' where you can ask our team about risk mitigation, best practices and more
- 3 Notify claims immediately**
by submitting your incident type, triggering an immediate call-back and technical triage

To register, all you need is your CFC cyber policy number.



The app is available on the [App Store](#) and [Google Play](#). Scan the QR code to download.





Are you experiencing a cyber incident?

Our in-house team is ready to help you, 24 hours a day, 365 days a year



Phone

USA (local):
1-844-677-4155

Australia (local):
1800 803 202

UK (local):
0800 975 3034

Rest of World:
+44 (0) 208 798 3134

Canada (local):
1-800-607-1355

OR



CFC app

- Download**
Get our free incident response app at time of policy purchase
- Register**
Email cyberservices@cfcunderwriting.com for your code
- Report**
It takes just a few short clicks through the app

OR



Online

Notify a claim at
www.cfcunderwriting.com/claims

OR



Email

Send your details to
cyberclaims@cfcunderwriting.com

How it works

1

Get in touch

Reach out to us right away and provide us with your company name, phone number, policy number, and brief description of the incident.

2

Immediate response

You'll immediately be assigned an experienced cyber claims specialist to guide you through the incident.

3

Proactive management

We'll support you through the entire lifecycle of your claim, getting you back up and running as quickly as possible.



We're risk management fanatics

When businesses place their cyber insurance with us, they are getting a whole lot more than words on paper. We've teamed up with specialist providers from around the globe to offer all of our cyber policyholders, free of charge, a wide range of best-of-breed services aimed at improving security before crisis strikes.

Partnering with:

BITSIGHT

SKURIO

Cyber Risk Aware
Creating your human firewall

NINJIO

Want to protect yourself? Contact cyberservices@cfcunderwriting.com



Prevent

Phishing-focused training

CyberRiskAware is an eLearning tool that tackles the human vulnerabilities in your business, equipping your team to identify and prevent phishing attacks and other social engineering campaigns.

Cyber risk awareness videos

Ninjio offers a large library of fun and engaging cyber risk awareness videos that cover a wide variety of scenarios, from business email compromise to cryptojacking.



Detect

Cyber risk rating report

Bitsight will review key features of your company's internet presence on request and provide you with a cyber security rating, allowing you to benchmark yourself against peers and competitors. This tool also gets you 30-day trial access to the BitSight Portal.

Breach alerts

Skurio breach monitoring service continually searches the dark web for information specific to your organization and alerts you in real-time to possible breaches of your data.



Respond

Cyber incident response planner

CFC's incident response team delivers a unique toolkit combining multiple templates and practical advice to help you produce a tailored incident response plan in case the worst happens. By building a robust plan you can effectively reduce the impact of a cyber event and ensure all appropriate parties are engaged at the right time and in the right way.